

Hendersonville Premier Dentistry

Welcome to our office! We are all here for one reason – to see that you get what you came for and that you have a comfortable and pleasant experience while you're with us.

Even if it has been years since you've seen the dentist, don't worry. We will take good care of you and get you started on your journey to a great smile. You will be able to eat your favorite foods, chew easily and smile with confidence.

To get to know you better, we've included some written materials that we ask you to bring to your first visit or return to our office in the envelope provided. That way, we will all be clear on how we can best give you the care you desire.

Your first visit will take approximately 3 hours and will include the following:

- An interview with our patient care coordinator
- A tour of our office and introduction to our entire team
- Necessary X-rays, digital photos of your teeth and face and other diagnostic materials
- A thorough examination of your gums, surrounding bone, and teeth -- an examination that includes oral cancer and TMJ screenings (TMJ is the joint that is involved in your chewing function)
- A level 1 cleaning (regular 6 month cleaning)
- A discussion with Dr. Planer of your special needs and a treatment plan will be presented

Based on the exam findings, if it is determined that you have gum disease and need a deeper cleaning, some or no cleaning will be done at this visit. Gum disease is a serious bacterial infection that can lead to heart disease and stroke. Therefore, we pay particular attention to make sure that the foundation for your teeth is healthy.

We do accept benefit payment from your primary insurance company and we will always strive to maximize your insurance benefits for you. We do accept cash, check, Visa, Master Card, American Express and Discover.

At all times you will be clear on your personal treatment recommendations and payment options. We will gladly help you maximize your insurance benefits to assist you in getting the best dental treatment possible. You can go as fast or as slow as you like.

We look forward to meeting you in person.

Please refrain from using perfume, cologne, and other fragrances for the comfort of everyone.

Smiles,
Dr. Planer & Team

120 Chadwick Square Court, Suite B • Hendersonville, NC 28739
Phone 828-692-2130 • Fax 828-692-3553 • Email : ask@hvldds.com
• website: www.hendersonvillepremierdentistry.com